

Warranties & Returns

If any goods are found to be defective or fails to satisfy the requirements and standards contemplated in section 55 of the Consumer Protection Act, 2008, MAXINET will within six months after the delivery of any such goods to a customer, either -

(a) repair or replace the failed, unsafe or defective goods; or

(b) refund the price paid for the goods.

If repairs are made to any particular goods or any component of any such goods, and within three

months after that repair, the failure, defect or unsafe feature has not been remedied, or a further

failure, defect or unsafe feature is discovered, MAXINET will -

(a) replace the goods; or

(b) refund the price paid for the goods.

The original manufacturer warranty will apply to any goods which are found to be defective after six months from date of purchase.

Please note that a warranty claim may be rejected if the product or its accessories shows signs of physical damage or neglect due to; inappropriate use, physical abuse, liquid damage, scratches, dents or marks.